



September 7, 2018

JAMES AND DIANE ERICKON  
2281 50<sup>TH</sup> ST  
BURTRUM, MN 56318-1020

All communications companies have an obligation to protect the confidentiality of Customer Proprietary Network Information (CPNI). Federal law requires that communication companies take specific steps to ensure the CPNI is adequately protected from unauthorized disclosure.

Sytek has received a request to change information pertaining to your account. If you have not authorized the change or changes listed below\*, please contact our business office at 573-1390 immediately.

Sincerely,

Sytek Customer Service

\*Cancel Long Distance

SYTEK  
LONG DISTANCE CARRIERS

Diane E. [Signature]

Signature

416 000 706

I understand there is a monthly charge of \$3.95(signature)  
For Upsala Long Distance

573-2566

Telephone number

9-7-18

Date

Pic Freeze    Yes              No          

I Want a Long Distance Carrier    Yes              NO X

You must select a long distance carrier from each column to provide your 1 + dialed long distance service for calls both within your calling area (IntraLATA) and outside your calling area (InterLATA).

InterLATA  
CHECK ONE BOX ONLY

- ☐ **AT&T**  
Business                      1-800-222-0400  
Residential                    1-800-222-0300
- ☐ **GLOBAL CROSSING**  
Business                      1-800-466-4600  
Residential                    1-800-482-4848
- ☐ **EXCEL COMMUNICATIONS**  
Business/Residential        1-800-875-9235
- ☐ **COAST INTERNATIONAL INC**  
Business/Residential        1-800-877-1118
- ☐ **MCI**  
Business                      1-800-888-0800  
Residential                    1-800-444-2222
- ☐ **WORLDCOM**  
Business                      1-800-749-9600  
Residential                    1-877-673-5587
- ☐ **CCC GLOBAL COM**  
Business/Residential        1-800-569-4682
- ☐ **DIAL AND SAVE**  
Business                      1-800-209-8133  
Residential                    1-800-875-9235
- ☐ **ONVOY**  
Business/Residential        1-800-933-1224
- ☐ **UPSALA LONG DISTANCE**  
Business/Residential        1-320-573-2122
- ☐ **BROADWING COMMUNICATIONS**  
Business/Residential        1-800-422-1199
- ☐ **UNITED CARRIER NETWORK**  
Business                      1-800-417-0172  
Residential                    1-800-691-4041
- ☐ **AMERIVISION/LIFE LINE**  
Business/Residential        1-800-800-7550

Intra LATA  
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Residential                    1-877-673-5587
- ☐ **US LINK**  
Business                      1-800-450-7283  
Residential                    1-800-450-7500
- ☐ **AMERICAN SHARECOM**  
Business/Residential        1-800-735-3003
- ☐ **EXCEL COMMUNICATIONS**  
Business/Residential        1-800-875-9235
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In 2007, the Federal Communications Commission (FCC) adopted new rules for telephone companies to protect your customer information. **Customer Proprietary Network Information (CPNI)** includes the call detail information such as called number, time of call, length of call, etc, as well as the types of service offerings to which you subscribe and the extent to which the services are used.

**As you may be aware we will only be able to discuss account information with the person(s) listed on the account or legal power of attorney.** If call detail is required over the phone, you will need to provide a previously set password in order for our customer service representative (CSR) to supply the requested information over the phone.

In 2007 you were assigned a password. In an effort to serve you better, we are asking each of you to answer one or more of the questions below. In the event that you call our office requesting information about your account, and do not remember your password, we will ask you one of these questions before giving any information out about your account.

**Secret Questions:**

1. Mother's Maiden Name \_\_\_\_\_
2. Favorite Teacher \_\_\_\_\_
3. Favorite Pets Name \_\_\_\_\_
4. City You Were Born In \_\_\_\_\_
5. School Graduated From \_\_\_\_\_

Hint: \_\_\_\_\_

In case you do not remember any of your secret question answers.

Phone # \_\_\_\_\_

Name \_\_\_\_\_ Signature \_\_\_\_\_

Please print name

We apologize in advance for any inconvenience this may cause. We are serious about keeping your account information safe. Our service to you is not changing as your privacy has always been important to us: we are only tightening our security of protecting your private information, as mandated by the FCC.